

London's Child & Youth Network
2022 Action Steps



Making Literacy a Way of Life: 2022 Action Steps

Strategy: Promote Literacy from Birth

Baby's Book Bag

Action Step:	Led By:
<ul style="list-style-type: none">Deliver activities to support the ongoing operation of <i>Baby's Book Bag</i>, <i>Baluçon de lecture pour bébé</i>, <i>Aboriginal Baby's Book Bag</i>, and <i>Dolly Parton's Imagination Library</i>	London Public Library Aboriginal Babies and Beyond Coalition

Strategy: Improve literacy in the school age years

Literacy-focused Wraparound Project

Action Step:	Led By:
<ul style="list-style-type: none">Support families with take home literacy resource kits to increase literacy interactions with parents and children together (PACT)	Family Centre Lead Agencies

Strategy: Engage parents and caregivers in awareness and promotion of literacy

Build literacy-rich environments and integrate literacy into community spaces across the spaces across the city

Action Step:	Led By:
<ul style="list-style-type: none">Continue to build the network of story stroll installations in London neighbourhoods and explore additional outdoor and virtual literacy-rich spaces to engage families in literacy (I Spy wall in waiting rooms)	Family Centre White Oaks Family Centre Fanshawe
<ul style="list-style-type: none">Refine and add to Anti-Racism Anti-Oppression booklists for babies, children, and youth	London Public Library

<ul style="list-style-type: none"> • Increase connections between school communities and Family Centres in each neighbourhood 	Family Centre Lead Agencies School Boards
<ul style="list-style-type: none"> • With Middlesex-London Health Unit, deliver campaign and key messages to families about screen time 	Middlesex London Health Unit
<ul style="list-style-type: none"> • Promote “<i>Let’s Start Talking</i>” conversation cards and activities to families 	Family Centre Lead Agencies
<ul style="list-style-type: none"> • Explore opportunities to create equitable access for local families to citywide family literacy activities, such as free Friday nights in the summer at Storybook Gardens 	Storybook Gardens Family Centre Strategic Collaboration Teams

Strategy: Support community partners with professional learning and practices

Continuous learning/education, knowledge mobilization and supports for community partners and professionals

Action Step:	Led By:
<ul style="list-style-type: none"> • Deliver 11th Family Literacy Conference for Professionals 	Strive
<ul style="list-style-type: none"> • Determine community-wide interest in <i>The Brain Story Online Certification</i>; explore methods for distributing elements of the training to partner and professional if the whole series is unattainable. 	
<ul style="list-style-type: none"> • Explore community-led initiative to imagine a city where children are considered equal citizens, their needs are given equal weight, they are considered equal citizens, they are included in policy and system-level decision-making, and their needs are seen for what they are now, rather than as future adults. 	London Children’s Museum

Ending Poverty: 2022 Action Steps

Strategy: Reducing the impact of poverty

Initiative: Food Families

Action Step:	Led By:
<ul style="list-style-type: none"> Partners will support in the planning, development and participation of a Train the Trainer session for the Food Families program. 	Basic Needs Steering Committee
<ul style="list-style-type: none"> Partners will conduct a review of the Food Families subsidy model. 	Basic Needs Steering Committee
<ul style="list-style-type: none"> Partners will maximize resources and minimize delivery costs and engage private sector partners to provide sponsorships, donations and make bulk purchases. 	Basic Needs Steering Committee

Initiative: Access to Basic Needs

Action Step	Led by:
<ul style="list-style-type: none"> Partners will work with OSNP and HEPHA partners to increase fresh produce and local foods being offered in student nutrition programs. 	Basic Needs Steering Committee, HEPHA Priority Table
<ul style="list-style-type: none"> Partners will continue to support the London Good Food Box Program and explore sponsorship opportunities for subsidized boxes. 	London Good Food Box Committee
<ul style="list-style-type: none"> Partners will update the London Good Food Box resources and make them easily accessible. 	London Good Food Box Committee
<ul style="list-style-type: none"> Partners will explore the development and implementation of a review cycle for all about “All About Food” maps. 	Basic Needs Steering Committee
<ul style="list-style-type: none"> Partners will promote the Holiday Toy and Food Collaborative to organizations and encourage participation in the initiative. 	Basic Needs Steering Committee and Salvation Army
<ul style="list-style-type: none"> Partners will support any new or emerging opportunities to support pandemic relief efforts. 	Basic Needs Steering Committee
<ul style="list-style-type: none"> Partners will continue to work in collaboration with Family Centres to promote activities that support the Ending Poverty priority. 	Basic Needs Steering Committee

Initiative: Harvest Bucks

Action Step	Led by:
<ul style="list-style-type: none">Partners will continue to participate as members of the Harvest Bucks Steering Committee and provide guidance for the ongoing evaluation of the Harvest Bucks program.	Harvest Bucks Steering Committee
<ul style="list-style-type: none">Partners will scale up and support the implementation of Harvest Bucks at neighbourhood food depots and community programs.	Harvest Bucks Steering Committee

Strategy: Breaking the cycle of poverty

Initiative: Financial Empowerment

Action Step	Led by:
<ul style="list-style-type: none">Partners will identify financial empowerment programs and resources and explore ways to share, promote and make them accessible in the community.	Financial Empowerment Steering Committee
<ul style="list-style-type: none">Partners will continue to support the Community Volunteer Income Tax Program and discuss options to increase the accessibility and use of income tax clinics in the community.	Financial Empowerment Steering Committee

Initiative: Supporting at-Risk Youth

Action Step	Led by:
<ul style="list-style-type: none">Partners will promote Atlas London, an online community resource hub that connects young people and their mentors to appropriate programs and resources.	Young London
<ul style="list-style-type: none">Partners will explore the possibilities of implementing the Youth Connector Training in a virtual format.	Young London
<ul style="list-style-type: none">Partners will seek to identify a list of youth connectors in the community who would benefit from the Youth Connectors Training and offer the training through their organizations.	Young London
<ul style="list-style-type: none">Partners will continue to explore possibilities to provide enhanced supports to at-risk young people in London (E.g. mental health, affordable housing, and safe spaces).	Young London
<ul style="list-style-type: none">Partners will support the targeted leadership program.	Young London, City of London

Strategy: Changing mindsets

Initiative: Workshops and Training

Action Step	Led by:
<ul style="list-style-type: none">Partners will identify and share professional development opportunities through the CYN E-Bulletin.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will support/facilitate and develop relevant training and other professional development opportunities for community service providers.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will participate in professional development opportunities to support emerging priorities.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will include individuals with lived/living experience in professional development opportunities.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will promote and participate in training and workshop opportunities in our community including Indigenous Cultural Safety training and Rethink Poverty.	Ending Poverty Priority Table, City of London, Goodwill Industries

Strategy: Research and Advocacy

Initiative: Research and Advocacy

Action Step	Led by:
<ul style="list-style-type: none">Partners will support 2022 Ending Poverty Priority Action Steps through research and advocacy as required.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will maintain awareness of upcoming provincial and federal policy initiatives, as well as opportunities to engage in issues relevant to ending poverty.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will continue to be active members of Vibrant Communities by participating in bi-monthly conference calls, webinars, workshops and other resources and tools offered through their Communities of Practice.	City of London

Initiative: Lived Experience and or Living Experience

Action Step	Led by:
<ul style="list-style-type: none">Partners will support people with lived experience to participate in, and consult about Ending Poverty Priority initiatives and activities, including grassroots groups led by lived experience individuals.	Ending Poverty Priority Table
<ul style="list-style-type: none">Partners will continue to identify, support and provide leadership roles and mentorship opportunities for individuals with lived experience across the community.	Ending Poverty Priority Table

Healthy Eating & Healthy Physical Activity: 2022 Action Steps

Strategy: Increase accessibility to high quality programs and services

Initiative: Engage children, youth and families in regular, healthy eating and healthy physical activity

Action Step:	Led By:
<ul style="list-style-type: none"> Partners will promote community-led and partner-led initiatives and activities that promote healthy eating and physical activity. 	HEHPA Priority Table
<ul style="list-style-type: none"> Partners will work with OSNP and Ending Poverty partners to increase fresh produce and local foods being offered in student nutrition programs. 	OSNP and Ending Poverty Priority Partners
<ul style="list-style-type: none"> Partners will explore opportunities to create equitable access for local families to citywide family physical and healthy eating activities, such as free Friday nights in the summer at Storybook Gardens. 	HEHPA Priority Table

Strategy: Increase awareness and education opportunities throughout the community

Initiative: Improve networking and coordination amongst existing Food and Physical Activity Programming

Action Step:	Led By:
<ul style="list-style-type: none"> Partners will work with the Ending Poverty partners to establish a plan for the dissemination of the Menu Makers. 	Basic Needs Steering Committee
<ul style="list-style-type: none"> Partners will improve coordination of food literacy resources. 	MLHU and HEHPA Priority Partners

<ul style="list-style-type: none"> Partners will work with the Ending Poverty priority table to explore links between the Food Families program and the HEHPA priorities. 	Basic Needs Steering Committee
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Initiative: Share and encourage use of existing CYN/HEHPA resources across partner organizations

Action Step:	Led By:
<ul style="list-style-type: none"> Partners will promote and update community resources as they change; and will identify opportunities for new resources. 	HEHPA Priority Table

Initiative: Provide coordinated training and education opportunities

Action Step:	Led By:
<ul style="list-style-type: none"> Partners will develop a speaker’s series at HEHPA priority meetings to showcase promising practices and research initiatives among HEHPA members and external providers. 	HEHPA Priority Table
<ul style="list-style-type: none"> Partners will seek opportunities to participate in professional learning to increasing awareness and education of healthy eating and healthy physical activities for children and youth. 	HEHPA Priority Table

Strategy: Increase community mobilization through the creation of healthy, active neighbourhoods

Initiative: Support events and initiatives that align with HEHPA goals and contribute to a culture of healthy living in local neighbourhoods

Action Step:	Led By:
<ul style="list-style-type: none"> Partners will continue to work in collaboration with Family Centres to promote activities that support the HEHPA priority. 	Family Centre Lead Agencies Table
<ul style="list-style-type: none"> Partners will increase the availability of physical and mental health resources identified by children, youth and families in their neighbourhood 	Neighbourhood Resource Centres and London Public Library

Strategy: Support existing collaborative programs and projects to enhance their impact

Initiative: Support and scale up built environment changes that facilitate better physical activity and healthy eating outcomes

Action Step:	Led By:
<ul style="list-style-type: none"> • Partners will work with the Literacy priority partners to scale up the installation of story strolls in the community. 	Literacy Priority Partners
<ul style="list-style-type: none"> • Partners will expand literacy and HEHPA elements in the built environment in community centres and in public outdoor spaces (based on ability to access during pandemic). 	City of London, Literacy Priority Partners

Initiative: Scale-up the Impact of existing collaboratives and initiatives

Action Step:	Led By:
<ul style="list-style-type: none"> • Partners will support and enhance Active and Safe Routes to School <ul style="list-style-type: none"> ○ Partners will increase equity in the program to improve the program’s accessibility across the region. ○ Partners will continue to find ways to increase sustainability of the program. 	ASRTS Steering Committee
<ul style="list-style-type: none"> • Partners will support and enhance the Grade 5 ACT-i-Pass Program. 	HEALab

Strategy: Policy Change

Initiative: Identify and advocate for policy improvement opportunities within local organizations that facilitate better healthy eating and physical activity outcomes in children

Action Step:	Led By:
<ul style="list-style-type: none"> • Partners will bring promising research to the HEHPA table. 	HEHPA Priority Table
<ul style="list-style-type: none"> • Partners will explore adoption of the Childcare PLAY policy in London/Middlesex County with an evaluation. 	HEHPA Co-Chair
<ul style="list-style-type: none"> • Partners will advocate for physical activity and nutrition policies in childcare, school, and camp settings. 	HEHPA Priority Table

Family-Centred Service System: 2022 Action Steps

*FCSS resources and tools that are living documents, updated regularly to reflect changes to system and neighbourhood policies and procedures

Strategy: Family Centres provide identifiable, accessible, family-friendly access points to the service system.

Family Centres

Action Step:	Led By:
<ul style="list-style-type: none"> Support the development of Family Centre London East 	Childreach
<ul style="list-style-type: none"> Support the transition and onboarding of a new lead agency for Family Centre Argyle 	Family Centred Service System Governance Table
<ul style="list-style-type: none"> Use Family Centres to mutually reinforce the activities and plans of the Ending Poverty, Healthy Eating and Healthy Physical Activity and Literacy priorities of the Child and Youth Network using family-centred approaches 	Family Centre Strategic Collaboration Teams
<ul style="list-style-type: none"> Engage in effective continuous communication practices with system partners to foster trust, facilitate engagement, and build relationships with families in each Family Centre neighbourhood 	Family Centre Strategic Collaboration Teams

Community Connectors

Action Step:	Led By:
<ul style="list-style-type: none"> Continue to support the Community Connector System model 	Childreach
<ul style="list-style-type: none"> Support the implementation of the endorsed Francophone services coordination recommendations through an increased understanding of the French language and culture, services available and how families can access them, existing resources and supports, and key messages in French through video and written mediums, training, and French services coordination 	La ribambelle

<ul style="list-style-type: none"> • Support the Community Connector System Coordinator to: <ul style="list-style-type: none"> ○ Provide support to Community Connectors to maintain the operational needs in Family Centres ○ Deliver professional learning through Communities of Practice activities to increase Community Connector capacity to meet the emerging needs of families ○ Liaise with FCSS backbone and work collectively on activities, such as measurement and evaluation and system capacity building, that impact the Community Connector system ○ Implement a review of the Community Connector Curriculum to determine updates to be made to reflect changes within the system and the current context of families' need 	<p>Childreach</p>
<ul style="list-style-type: none"> • Use the results of <i>Community Connector Self-Assessment Tool</i> and results from the coding of qualitative data to share successes and recommend adaptations to address challenges 	<p>Childreach</p>

Community Engagement

Action Step:	Led By:
<ul style="list-style-type: none"> • Commit to engaging families in a more equitable way by utilizing the service system to facilitate conversations with diverse Londoners to understand the current needs of all families and embedding these practices and learnings as part of ongoing conversations with families 	<p>Family Centre Lead Agencies and Strategic Collaboration Teams</p>
<ul style="list-style-type: none"> • Use learnings from virtual service delivery and other adaptations due to pandemic restrictions to inform more effective and equitable family engagement 	<p>Family Centre Lead Agencies and Strategic Collaboration Teams</p>
<ul style="list-style-type: none"> • Maintain, update, and promote familyinfo.ca, including French access and supports for Indigenous families, Francophone families, and other equity-deserving groups 	<p>Family Centred Service System Governance partners</p>
<ul style="list-style-type: none"> • Explore how supply of French speaking supports can be addressed to improve access in French for families who prefer to use that language 	<p>La ribambelle</p>
<ul style="list-style-type: none"> • Explore opportunities to create equitable access for local families to citywide family activities 	<p>Family Centre Strategic Collaboration Teams</p>

Neighbourhood Planning

Action Step:	Led By:
<ul style="list-style-type: none"> Determine best practices for equitable neighbourhood planning, then connect and engage with diverse neighbourhood service providers and community partners to understand the current needs of families; Use best practices daily and include them as a part of ongoing conversations with families and apply feedback and learnings in conjunction with families and in a timely manner 	Family Centred Service System Governance Committee Family Centre Strategic Collaboration Teams
<ul style="list-style-type: none"> Based on best practices, offer comprehensive family-centred services suitable for families in each neighbourhood; Be aware of and adapt best practices for neighbourhood planning within the context of the restrictions and changes caused by the pandemic and the needs of families today 	Family Centred Service System Strategic Collaboration Teams
<ul style="list-style-type: none"> Continuously create opportunities for partners to connect with families and ensure services are reflective of current needs. Embrace best practices and pedagogical documents including How Does Learning Happen? 	Family Centred Service System Strategic Collaboration Teams
<ul style="list-style-type: none"> Continue to explore strategies to foster connections between school communities and local Family Centres 	Family Centred Service System Strategic Collaboration Teams
<ul style="list-style-type: none"> Purposefully build home, school, and community connections with families by sharing literacy (via EarlyON, ON y va programs and services, How does Learning Happen? pedagogy, etc.) with families through virtual and physical initiatives that bring literacy into families' homes 	Family Centred Service System Strategic Collaboration Teams

Public Awareness of Family Centres

Action Step:	Led By:
<ul style="list-style-type: none"> Use established criteria to monitor the restrictions and limitations of the pandemic to determine the best time for the Family Centre awareness and education campaign to launch 	London Children's Connection
<ul style="list-style-type: none"> Once criteria are met, recruit champions and ambassadors, and implement all planned actions and activities for the implementation of a successful, 6-month, multi-channel, Family Centre awareness and education campaign 	London Children's Connection
<ul style="list-style-type: none"> Support inclusion of Indigenous, Francophone and other perspectives in the campaign assets and delivery 	London Children's Connection
<ul style="list-style-type: none"> Continue to refine Family Centre brand system to update or create promotional materials as needed and build upon photography assets 	London Children's Connection

Strategy: Move beyond collaboration, coordination, and co-location to an integrated, family-centred model of service delivery.

Continuous Communication and Information Sharing between Partners

Action Step:	Led By:
<ul style="list-style-type: none"> Engage in effective continuous communication practices with system partners via face-to-face (when permitted), electronic, and phone contact to foster trust, facilitate engagement, and build relationships 	Family Centred Service System Governance Committee Family Centre Strategic Collaboration Teams
<ul style="list-style-type: none"> Review system-level communication activities and identify ways to encourage welcoming and inclusive participation in the FCSS. (e.g., Develop a list of commonly used acronyms, jargon by system partners or list of previous decisions and updates, build capacity with system partners in understanding the ways that individuals and systems perpetuate inequities) 	Family Centred Service System Governance Committee Family Centre Strategic Collaboration Teams

System Capacity Building

Action Step:	Led By:
<ul style="list-style-type: none"> Support the implementation of the endorsed Francophone services coordination recommendations by increasing system partners understanding of the French language and culture, services available and how families can access them, existing resources and supports, and key messages in French through video and written mediums, training, and French services coordination 	La ribambelle
<ul style="list-style-type: none"> Share Community Connector training with external networks and partners who can utilize the model as part of their organization or community's support for families 	Childreach
<ul style="list-style-type: none"> Explore professional learning opportunities for system partners to increase capacity related to anti-racism and anti-oppression, and mental health and wellness 	Family Centred Service System Governance Committee

Service System Governance

Action Step:	Led By:
<ul style="list-style-type: none"> Develop a renewed strategic direction for the Family-Centred Service System through a principled approach that remains family-centred, responds to the changing world and priorities, builds on collective work, and includes new voices and perspectives <ul style="list-style-type: none"> Explore the system's governance structure within the context of its colonialist background as the Family-Centred Service System evolves to meet the needs of families today Reengage and recommit Lead Agencies, School Boards, and other system partners to the development and implementation of a renewed strategic direction vision 	Family Centred Service System Governance Committee
<ul style="list-style-type: none"> Review the EarlyON/ON y va Literacy funding model to determine successes and challenges in supporting emergent and early literacy initiatives and activities as a system. Refine as needed. 	Family Centre Lead Agencies La ribambelle
<ul style="list-style-type: none"> Explore strategies that support the retention and recruitment of a high-quality child care and early years workforce 	Strive

Measurement and Evaluation

Action Step:	Led By:
<ul style="list-style-type: none"> Finalize and implement the EarlyON & Family Centre Virtual Services Guidelines for service providers across the early years system 	Merrymount Family Support and Crisis Centre
<ul style="list-style-type: none"> Commit to using data collection and reporting tools in a consistent manner 	Family Centre Lead Agencies La ribambelle
<ul style="list-style-type: none"> Use data from the Referral Tracking reports to gain system-wide information on the services needed by most families and make informed decisions about addressing service gaps 	Family Centre Lead Agencies Family Centre Strategic Collaboration Teams
<ul style="list-style-type: none"> Continue to explore effective integrated technology solutions to improve system-wide data collection and reporting of Family Centre activities and statistics 	Family Centre Lead Agencies
<ul style="list-style-type: none"> Explore opportunities to access and/or collect race-based and other critical data sets to increase understanding of the diversity of the local community and better address the needs of equity-deserving groups 	Family Centre Governance Committee
<ul style="list-style-type: none"> Pilot the CYN Shared Measurement Online Platform on select FCSS priority initiatives to further refine the platform 	Family Centre Governance Committee Family Centre Lead Agencies