

Community Plan Progress Report 2024

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Introduction

The Age Friendly London and Child & Youth Networks

The Age Friendly London Network (AFLN) and the Child & Youth Network (CYN) have been working for over 10 years to improve outcomes for children, youth, families, and older adults. They have created new programs, improved collaboration between partners, and strengthened community support systems in London.

The work of the Age Friendly London Network and Child & Youth Network is guided by Action Plans, developed and implemented between 2007-2022. In 2023, the AFLN and the CYN members decided to work together using a collective impact model. The Networks developed a new governance structure and shared goals. Changes were aimed to improve decision-making, transparency, and accountability. The structure was simplified to focus on the most urgent community needs such as access to services, basic needs, community building, food security, social inclusion and strong neighbourhoods. It also clearly defined the role of the City of London Backbone Team in supporting community partner-led strategies.

The Networks

The Age Friendly London Network and Child & Youth Network have open memberships to all Londoners and interested parties. The Networks remain a place for partners to connect, share information, and stay up

to date about progress on strategies and actions. The Networks meet together at least once a year and approve changes to the Network structure and governance model.

The Governance Table

The Governance Table includes organizations and individuals dedicated to overseeing community-led actions and making strategic decisions on priorities and resources. Annual Action Plans are presented to the Governance Table for review, approval, and endorsement.

The Working Groups

There are currently two Working Groups: 1) Basic Needs & Essential Skills and 2) Inclusion and Belonging. These groups include community members, both organizations and individuals, who are committed to working together on collaborative, community-led actions.

The Backbone Team

The Backbone Team, made up of City of London staff, support both the Age Friendly London Network and the Child & Youth Network. They handle the administration and implementation of the Networks and Community Plans, offering leadership, knowledge sharing, planning, coordination, evaluation, and communication support to community partners.



What does this report outline?

This report focuses on the two working groups — 1) Basic Needs & Essential Skills and 2) Inclusion and Belonging—and the three key strategies for each. It highlights the year one actions, progress, and accomplishments of the Age Friendly London Network and Child & Youth Network in relation to the strategies outlined below.

1.

2.

Basic Needs and Essential Skills

Londoners have access to basic needs and skill-building programs, services, and resources.

- **Strategy 1:**
Improve equitable access to basic needs
- **Strategy 2:**
Improve access to essential skills supports
- **Strategy 3:**
Improve access to system navigation supports

Inclusion and Belonging

Londoners can fully participate and feel a sense of belonging in their neighbourhoods and communities.

- **Strategy 1:**
Implement inclusive, accessible and equitable community engagement practices
- **Strategy 2:**
Foster inclusive community hubs and spaces
- **Strategy 3:** Create opportunities for social participation



Age Friendly London

A diverse, vibrant, caring, and healthy community, which empowers all individuals to age well and have opportunities to achieve their full potential.



Child & Youth Network London

Happy, healthy children and youth today; caring, creative, responsible adults tomorrow.



Governance Table

Working Groups

Basic Needs & Essential Skills

Londoners have access to basic needs and skill-building programs, services, and resources

1. Improve equitable access to basic needs.
2. Improve access to essential skills supports.
3. Improve access to system navigation supports.

Inclusion & Belonging

Londoners can fully participate and feel a sense of belonging in their neighbourhoods and communities

1. Implement inclusive, accessible and equitable community engagement practices.
2. Foster inclusive community hubs and spaces.
3. Create opportunities for social participation.

Resilient, Connected Neighbourhoods

London is a city of resilient, connected neighbourhoods that are equitably supported

Backbone Strategies

Leadership

1. Raise awareness of issues and potential solutions across communities and systems.
2. Utilize and promote frameworks that advance anti-racism and anti-oppression.
3. Create and maintain partnerships that advance community change.
4. Encourage and support diverse community leadership.

Knowledge Mobilization

1. Support engagement of persons with lived experience in decision-making.
2. Support and improve the use of evidence in decision-making.
3. Provide data and research that support program planning, monitoring, and evaluation.

Coordinated Planning

1. Coordinate planning activities between community plans, networks, and organizations.
2. Disseminate key information and data that support partners to align activities.
3. Support opportunities for aligned activities and innovative, cross-sectoral solutions.

Collective Action

1. Collaborate to implement common systems, processes, and practices.
2. Support partners to pilot solutions that address issue-based outcomes.
3. Build capacity among partners to implement issue-based strategies.

Evaluation

1. Demonstrate transparency and accountability for action to the community.
2. Support partners in conducting evaluation activities.

Communication

1. Facilitate information sharing, learning, and development of solutions between partners.
2. Maintain core communications with the Age Friendly London Network and Child and Youth Network.
3. Facilitate connections between residents and partners.

2024 Community Plan Actions

Working Group 1: Basic Needs & Essential Skills



Strategy 1: Improve Equitable Access to Basic Needs

Action 1.1 Map existing basic needs services and improve access at the neighbourhood level

Outcomes:

- Service providers have increased awareness of basic needs community services and resources to support Londoners.
- Londoners have increased awareness of basic needs community services and resources to meet their needs in their neighbourhoods.

Partners:

Meals on Wheels London, Crouch Neighbourhood Resource Centre, Alzheimer Society Southwest Partners, Pillar Nonprofit Network, Type Diabeat-It, South London Neighbourhood Resource Centre, Glen Cairn Community Resource Centre, LUSO Community Services, Northwest London Neighbourhood Resource Centre

Action Description:

While many basic needs programs exist in London, both service providers and the public often struggle to find accurate information about available resources in their neighbourhoods.

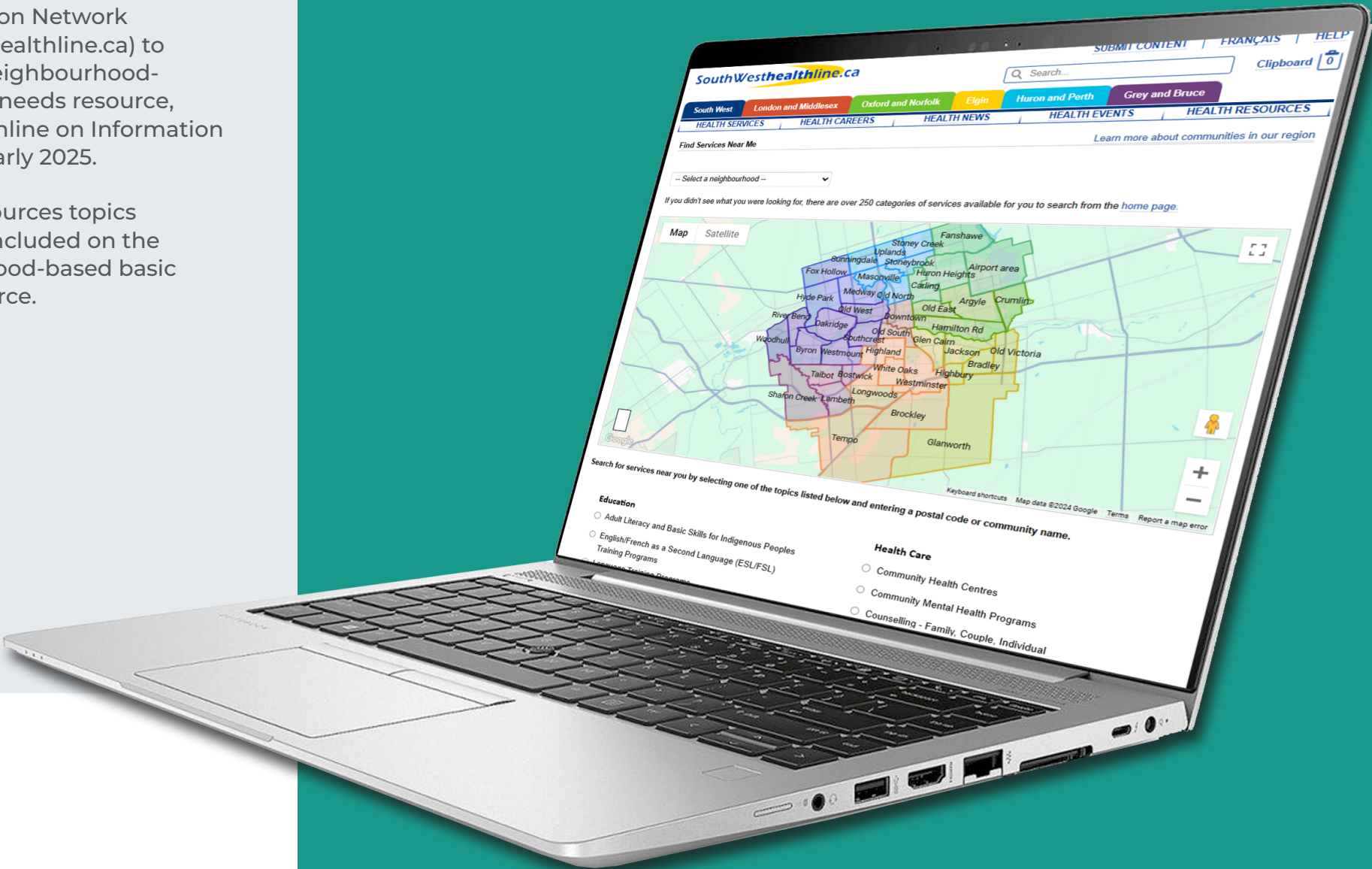


2024 Accomplishments:

- 12 community partners from various organizations are working together to create the resource.
- Partners collaborated with the SouthWesthealthline.ca Information Network (southwesthealthline.ca) to develop a neighbourhood-based basic needs resource, launching online on Information London in early 2025.
- Over 40 resources topics have been included on the neighbourhood-based basic needs resource.

“This has sparked conversations between organizations that didn’t exist before. The mapping will not only fill gaps but help address service needs.”

— Chad Callander, Meals on Wheels London, Action Lead.



Action 1.2 Increase access to community food programs, such as Community Pop-up Markets, London Good Food Box, and Harvest Bucks

Outcomes:

- Youth in priority schools have increased access to fresh fruits and vegetables.
- Youth and their families have increased knowledge of community food programs in their neighbourhoods.

Partners:

Glen Cairn Community Resource Centre, LUSO Community Services, Type Diabeat-It, Northwest London Neighbourhood Resource Centre, VON Middlesex-Elgin, Ontario Student Nutrition Program, The Salvation Army London Community and Family Services, South London Neighbourhood Resource Centre, Urban Roots

Action Description:

Access to fresh fruits and vegetables is crucial for food security and a growing concern for many Londoners. Rising food costs have worsened food insecurity, increasing the need for community food programs.

This action aims to improve access by providing London Good Food Boxes (LGFB) to priority schools, supported by Type Diabeat-It, and exploring the coordination and promotion of community pop-up markets in the city.



2024 Accomplishments:

Snack Bulk Bins

- Each month, over 200 pieces of fresh fruit and vegetables are provided to students in 18 schools across 11 priority neighbourhoods in London.
- These neighbourhoods were selected based on London's Social Risk Index (SRI), which uses Census Canada data to identify areas with higher risk factors and prioritize them for school food programs.
- Students and families have reported greater awareness of available food resources and community support.

Impact Statements from schools:

- "It is gone as fast as it comes in!"
- "This helps so much for the promotion of healthy eating for kids that do not have fresh fruits and vegetables."
- "Whoa- this is all for us and free. What an amazing program for schools needing support!"



Type Diabeat-It In-Classroom Support

- Students at two priority schools are receiving educational support from Type Diabeat-It, with more schools planned in 2025.
- Type Diabeat educates students through the Flavours of Empowerment program.
- This program teaches students to view food as a vital resource, a tool for equity, and a celebration of culture.

Community Pop-up Markets

- Feedback from all 2024 Harvest Bucks market locations has been gathered to identify best practices and improve operations.
- This will be used to create an onboarding package for new groups interested in hosting pop-up markets.
- Partners, along with the Harvest Bucks Steering Committee and Urban Roots London, are working together to develop 2024 market evaluations.
- This will help expand pop-up markets by exploring new farmers, vendors, and food distribution models, ensuring access to high-quality, low-cost fruits and vegetables.

Strategy 2: Improve Access to Essential Skills Supports

Action 2.1 Improve the accessibility of community tax clinics

Outcomes

- More Londoners have access to tax support through the community tax clinics.
- Londoners experience reduced barriers in accessing community tax clinics.
- Londoners have increased awareness of community tax clinics.

Partners

South London Neighbourhood Resource Centre, London Public Library, Knollwood Baptist Church, London InterCommunity Health Centre, Fanshawe College, and Clinic Coordinators operating out of Goodwill Industries and Royal View Pentecostal Church, community members and volunteers.

Action Description

Community organizations host free tax clinics where volunteers complete tax returns for people with a modest income and a simple tax situation. These clinics are available at various locations throughout the city. Partners will collaborate to enhance the accessibility and awareness of tax support for low-income Londoners through these community clinics. This initiative is supported by the Community Volunteer Income Tax Program (CVITP) Task Team.



2024 Accomplishments:

- Partners shared postcards promoting both the clinics as well as the volunteer opportunities.
- Improved access to French language resources for volunteers and clients.
- Promoted volunteer opportunities through the CYN and AFLN.
- Created a quick reference guide listing 27 clinics in 2024 across London and shared with clinic coordinators and the public. The list includes information about location, type of clinic (walk-in, appointment only, drop-off only, etc.), hours of operation, languages spoken, who is eligible, contact information.
- Created a coordinator mailing list to better communicate with coordinators across London.
- Expanded the Task Team from six to ten community partners, with recruitment efforts ongoing.
- Created a shared online resource repository containing key forms, documents and promotional items.
- Partners are currently focused on preparing for the 2025 tax season.

Volunteer Tax Clinic Outcomes (2023)

London, Ontario



11,070
Individuals helped out (total)

Individuals helped by age

| 0-18 | 19-24 | 25-34 | 35-44 | 45-54 | 55-64 | 65+ |
|------|-------|-------|-------|-------|-------|-------|
| 110 | 1,110 | 1,790 | 1,670 | 1,460 | 2,030 | 2,900 |



13,770
Returns filed (total)

\$43,850,000
Refund and Benefit entitlements (Total)

Refund and benefit entitlements by category

\$5,468,000
Refund

\$22,372,000
Canadian Child Benefit (CCB) and associated entitlements

GST/HST Credit and associated entitlements

Action 2.2
Improve availability of financial literacy resources

Outcomes

- Londoners have access to high quality and helpful financial service and support resources.
- Low-income Londoners are empowered with the tools and resources to make sound financial decisions.

Partners

South London Neighbourhood Resource Centre, W.E.A.N., Community Centre, London Public Library, Knollwood Baptist Church, Fanshawe College.

Action Description

Financial literacy is an essential skill that supports the ability to make sound decisions and empowers individuals to improve their well-being and quality of life. There is a need to improve the availability of financial literacy resources in London, particularly for low-income and equity-denied residents.



2024 Accomplishments:

- Partners identified gaps and missing services through system navigation tools such as the Southwest Healthline, Information London, and 211.
- The resources that the group identified will be included in the basic needs resource under Action 1.1.
- Once the basic needs resource is finalized, an awareness campaign will be launched to promote its use.

Action 2.3
Expand access to food literacy resources and education

Outcomes

- Londoners have access to high quality food literacy information through the Food Families program.

Partners

Type Diabeat-It, Middlesex London Health Unit, LUSO Community Services, Northwest London Resource Centre, South London Neighbourhood Resource Centre, Growing Chefs, Igbo Association of London and Area

Action Description

The Food Families program, created by the Child and Youth Network, encourages families to gather regularly and explore various food and nutrition topics. The program has been running for nearly eight years.



2024 Accomplishments:

- Partners are updating the Food Families content and expanding the program through outreach and engagement with equity-denied groups and underserved populations, including older adults.
- Once the update is complete, the revised program will be piloted.



Action 2.4
Support the development of essential literacy skills among school-aged children, youth and older adults

Outcomes

- Londoners are aware of available essential literacy programs and courses.
- Organizations have the necessary resources to refer their clients to literacy programs in London.

Partners

London Public Library, Literacy Link South Central, Learning Disabilities Association – London Region, Fanshawe College, Investing in Children, Northwest London Resource Centre

Action Description

Partners are updating the “Literacy Programs in London Guide,” originally created in 2018 and now outdated. The updated version will include programs for all ages, including offerings for older adults and multi-language learners.



2024 Accomplishments:

- Consultations have been conducted with 43 organizations to update the Guide.
- Once the organizations are finalized, and the design work is complete, the Guide will be printed, published, and promoted through a Communications Plan.

“This guide is a vital first step for Londoners to access digital literacy programs that improve well-being. Digital literacy is often overlooked, but it’s essential for building self-confidence and life skills in a tech-driven world. This guide presents a road map to success, better health, and inclusive interaction”

- John Fyfe-Millar, Project Coordinator, Fanshawe College’s Tech Know Program.



Strategy 3: Improve Access to and Awareness of System Navigation Supports

Action 3.1 Expand access to system navigation supports through training and resource sharing

Outcomes

- System navigators in a variety of community settings have increased awareness of available tools to supports for individuals and families.

Partners

Childreach, St. Leonard's Community Services, Children's Hospital at London Health Sciences Centre, London Children's Connection-Westmount Family Centre, Alzheimer Society Southwest Partners, Northwest London Resource Centre, South London Neighbourhood Resource Centre

Action Description

Community Connectors at Family Centres undergo comprehensive system navigation training, equipping them to guide individuals and families to the right resources and supports in their community.

This training streamlines access to services for Londoners. To expand this impact, a generalized version of the training will be offered to frontline workers outside of Family Centres, increasing awareness of system navigation.

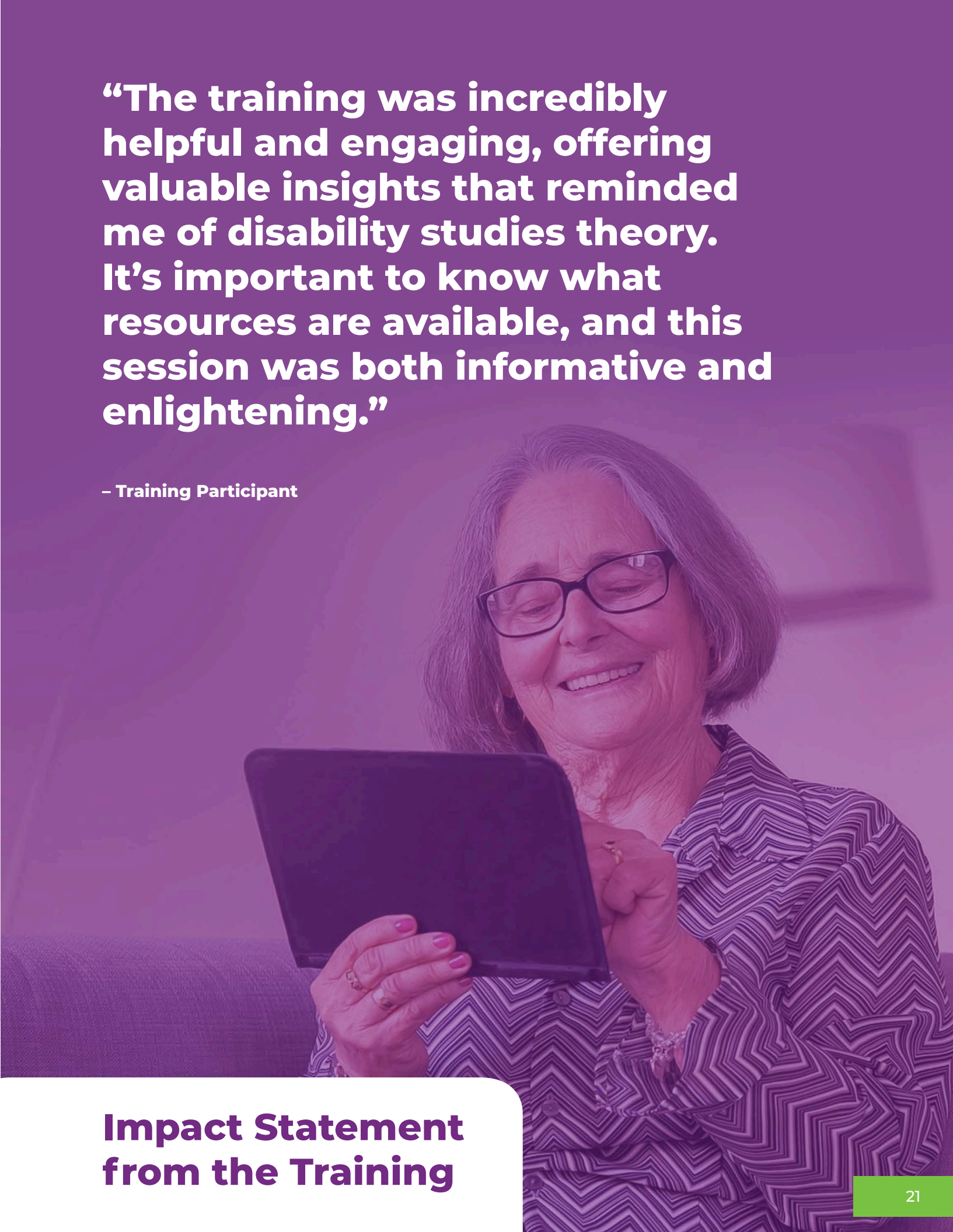


2024 Accomplishments:

- Partners created a revised version of the Community Connector training that was generalizable across various service sectors.
- The training is a half-day workshop for system navigators with topics that include:
 - Investing in Relationship
 - Strengths-based Approach
 - Active Listening
 - Strategies for Challenging Situations
 - Learning about a Community by the SouthWesthealthline.ca
 - Self-care
- The pilot training launched in November 2024 with seven participants trained from five organizations.
- The training was highly scored by the participants with 100% stating the workshop has equipped them with skills to be an effective system navigator.

“The training was incredibly helpful and engaging, offering valuable insights that reminded me of disability studies theory. It’s important to know what resources are available, and this session was both informative and enlightening.”

– Training Participant



Impact Statement from the Training

Working Group 2: Inclusion & Belonging

Strategy 1: Implement inclusive, accessible, and equitable community engagement processes.

Action 1.1 Create resource library of engagement best practice

Outcomes

- Organizations and service providers have increased access to engagement practices that support inclusivity.
- There is greater reach and consistency in the use of inclusive engagement practices.

Partners

London Public Library, Learning Disabilities Association of London Region, All Kids Belong/ Merrymount, La Ribambelle, Pillar Nonprofit, Northwest London Resource Centre, Fanshawe College

Action Description

There is a need to identify gaps in services for individuals ages 0-20 years and share best practices that enhance inclusivity in engagement. This action will create a resource library of engagement best practices and facilitate equitable outreach to support service providers and practitioners.



2024 Accomplishments:

- Partners catalogued existing resources and best practices.
- The group is engaging with Family Centres and front-line community development workers to interview and seek feedback on resources.
- Next steps include creating and piloting a community



Action 1.2
Increase opportunities for participation and leadership for persons with lived experience.

Outcomes

- Persons with lived experience have increased opportunities to contribute to decision making and take on leadership roles.
- Persons with lived experience feel better supported to participate and contribute to the community.

Partners

United Way, Community Living London, Ontario Student Nutrition Program, VON Middlesex-Elgin, Northwest London Resource Centre, South London Neighbourhood Resource Centre, New Vision Advocates

Action Description

Involving individuals with lived experience in planning and decision-making is crucial for developing inclusive programs, policies, and services. To support this, partners established the Lived Experience Fund, which provides funding to promote the inclusion of people with lived experience in the community.

Successful Applications

| Lived Experience Application | Number of People with Lived Experience Engaged |
|---|--|
| Indigenous Cultural Safety Strategy and Care Pathway Advisory Panel | 30 |
| Build a Community Action Team by Engaging Local Community Members from Equity Denied Groups | 44 |
| Host All Our Sisters One day Forum Focused on Women Experiencing Homelessness | 200 |
| Engage Local Community Members Accessing the Food Bank to Participate in a Sharing and Learning Group | 15 |
| Facilitating Three Focus Groups with Clients to Develop Future Programs | 15 |
| Facilitation a Ribbon Dress Making Workshop | 2 |
| Honoraria for Link-Up Mentor at a Drop-in Centre for Women | 4 |
| Honoraria for a 2025 Youth Symposium Committee | 158 |
| TOTAL | 468 |

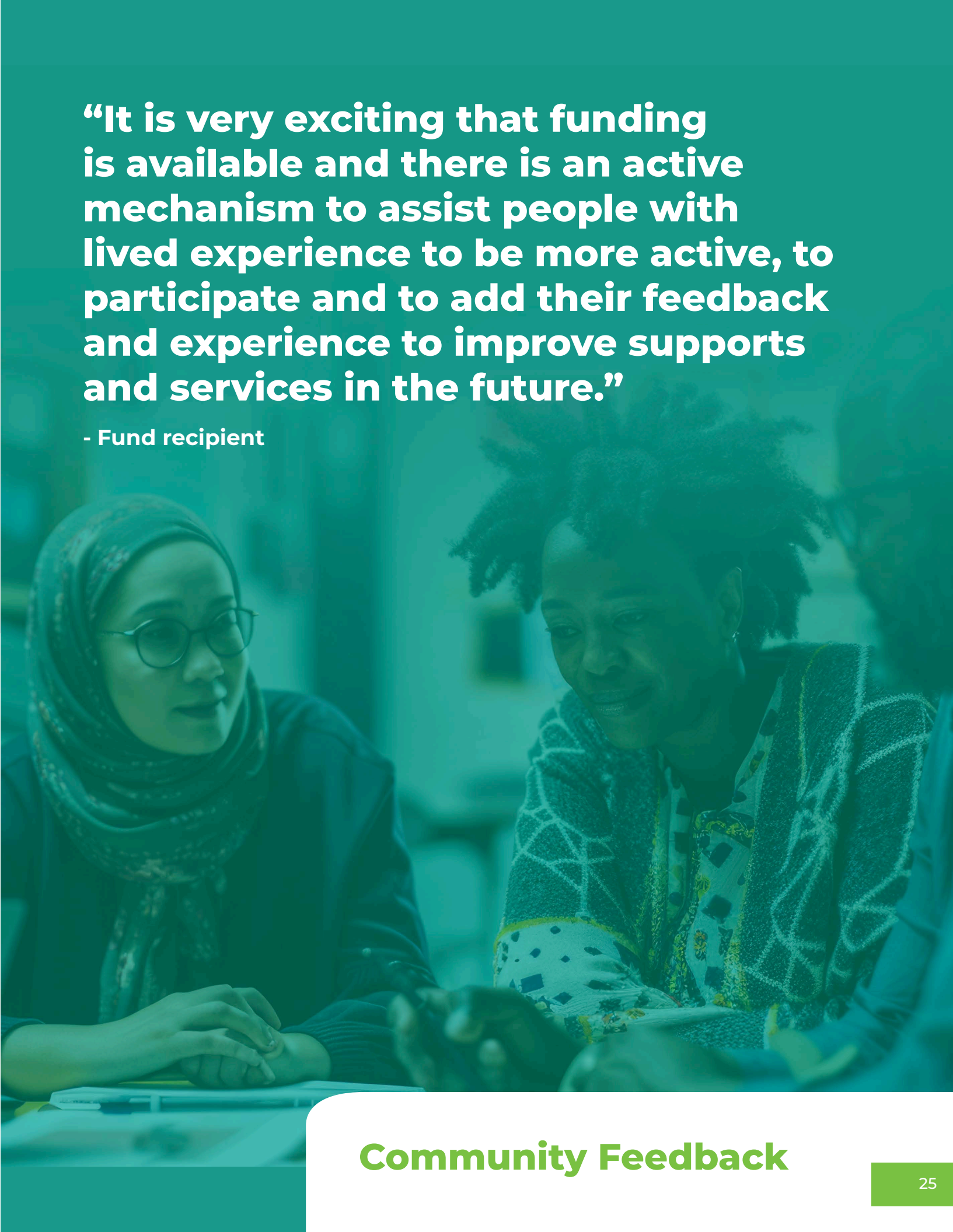


2024 Accomplishments:

- Action members built the Lived Experience application, process, and became a panel to assess and vote on applications.
- 468 persons with lived experience have been supported this year.

“It is very exciting that funding is available and there is an active mechanism to assist people with lived experience to be more active, to participate and to add their feedback and experience to improve supports and services in the future.”

- Fund recipient



Strategy 2: Foster inclusive community hubs and spaces

Action 2.1 Support education and training for community partners that enhance inclusivity

Outcomes

- Community partners are better equipped to make their workplace inclusive for Londoners.
- Community partners are more comfortable with topics related to mental health and 2SLGBTQ+ communities.

Partners

Pillar Nonprofit Network, Canadian National Institute for the Blind, BOOMERgang, Community Living London, Canadian Mental Health Association

Action Description

Community partners, particularly frontline workers, staff, and volunteers, need support in creating inclusive spaces where everyone feels welcomed and supported.



2024 Accomplishments:

Positive Space- 2SLGBTQIA+ Workplace Training

The Backbone Team offered 2SLGBTQIA+ workplace training sessions to the Networks in 2024. A total of 5 sessions were completed, including a Train-the-Trainer session.

- 5 training sessions
- 35 individuals trained
- 16 organizations

Mental Health First Aid Training

Canadian Mental Health Association Mental Health First Aid Training was provided to AFLN/CYN Community partners with an emphasis on front-line staff.

Overall, this training certified 37 individuals from 27 organizations in Mental Health First Aid across the London Community. The feedback from participants was overwhelmingly positive.

1. Fostering Inclusive Spaces:
100% of respondents agreed that the training provided information on how to foster inclusive spaces.

2. Capacity and Skills:
100% of respondents agreed that the training-built capacity and skills on mental health topics.

3. Comfortability:
100% of respondents agreed that they feel more comfortable with mental health topics after taking the training.

4. Comments:
“The Facilitators were incredibly knowledgeable and used life/work experiences to support the strategies shared.”

Strategy 3: Create opportunities for participation.

Action 3.1 Increase opportunities for intergenerational programs

Outcomes

- Relationships and friendships between older adults and younger generations are strengthened.
- More intergenerational programs are offered in London.

Partners

Family Centre Carling Thames, Childreach, BOOMERgang, London’s Children Connection, Health Buddy, Investing in Children, Family Centre Fox Hollow, London Public Library, VON Middlesex-Elgin, South London Neighbourhood Resource Centre, Family Centre Argyle, Oak Crossing Retirement

Action Description

Intergenerational opportunities foster inclusion and belonging by building meaningful connections across generations and promoting mutual understanding. This year, the group has focused on developing new intergenerational programs, enhancing existing ones, and strengthening collaboration.

Meaningful Connections Through Intergenerational Programs

The following highlights some of the “Meaningful Connections” observed in intergenerational programs. These connections demonstrate how relationships and friendships between children and older adults were fostered through the intergenerational initiatives under this action.



2024 Accomplishments:

- Over 700 participants have attended intergenerational programs this year.
- Participants have consisted of children and youth, families, grandparents, friends, and residents of retirement homes.
- The Action group created 15 intergenerational programs.
- These programs have taken place at several different locations ranging from family centres, neighbourhood resource centres, retirement homes, churches, etc.
- Program activities included baking programs, art classes, music activities, and much more.
- Most programs have taken place over multiple sessions occurring either on a monthly or weekly basis.

Meaningful Connections:

At an Intergenerational playgroup at Kensington Village, Lauren met a resident named Ana who only speaks Russian. Lauren insists on picking up Ana before every playgroup. Lauren and Ana do not speak the same languages, but they enjoy each other’s company all the same.

Intergenerational Bins

Activity Bins have been provided to each Family Centre, containing materials and resources to support intergenerational programs. Each bin includes activities and toys for both children and older adults to enjoy. Additionally, the bins feature planning resources for creating intergenerational programming. Community partners interested in running their own intergenerational programs can borrow these bins from Family Centres.

End of Year Trip

Relaxed Performance Sound of Music at the Grand Theatre Sunday December 15, 2024



“Sounds of Music” at Grand Theatre Field Trip

Join us Sunday afternoon with your children to have the relaxed performance are specifically designed to welcome individuals who will benefit from a less restricted audience environment.

This is a field trip for children aged 0-6 years with their caregivers and seniors.

Details.

Sunday, December 15th
Show starts at 1pm
School bus and snacks will be available

Registration begins on Nov. 27th at 9am
Register in person or by Calling (519-474-0190)

 familyinfo.ca





Action 3.2
Increase Support for older adults to participate in social activities

Outcomes

- Older adults are better able to participate in social activities.
- Older adults experience fewer barriers in accessing social activities.

Partners

Oak Crossing Retirement Living, BGC London Horton Street 50+ Centre, Alzheimer Society Southwest Partners, Health Buddy, Third Age-Outreach, VON Middlesex-Elgin, London Health Science Centre, BOOMERgang, Community Members

Action Description

While there are many social activities available to older adults in London, many face barriers and report increased social isolation. As a result, additional support is needed to help them engage in these opportunities. This Action Group focused on raising awareness of activities for older adults and creating mechanisms to support their participation in social events.

2024 Accomplishments:

Age Friendly London Conference

- The theme of the Age Friendly London Conference this year was “Aging Awesome: Uniting Age-Friendly Stories of Wisdom and Wonder.”
- There were over 200 registrants and 32 exhibitors.
- Feedback from Conference attendees:
- Over 1/3 of attendees were first time participants.
- 99% said the conference was helpful for showcasing services and programs for older adults in London.
- 98% learned of a new program or service from attending this conference.
- 92% learned of a new social or leisure activity from attending this conference.

“I had a great day ... I would like to attend next year.”

“I especially enjoyed learning about the different services that are offered to seniors.”

“The was my first time attending and I was able to re-connect with people that I had not seen in a long time.”



Leisure Buddies



Leisure Buddies is a program that matches an older adult with a volunteer or “buddy” to participate in social activities together. The Action group will be launching this program in 2025 and is currently recruiting volunteers.

Action 3.3 Increase support for youth to participate in social activities

Outcomes

- Youth experience fewer barriers in accessing social activities.
- Youth are better able to participate in leadership and social activities.
- Partners who offer youth programs are better connected to increase collaboration.

Partners

Young London, Boys and Girls Club, Northwest London Resource Centre, South London Neighbourhood Resource Centre, Investing in Children, Cross Cultural Learning Centre

Action Description

There are many social activities available to youth in London, but many face barriers and need additional support to participate. To address this, Action members are hosting weekly youth collaboration meetings to provide opportunities for engagement and support.



2024 Accomplishments:

- Partners hosted five workshops and planned a full schedule of Youth Advocacy Community Conversations.
- The Action Group recruited a Youth Advisory Committee to plan and host a Youth Symposium in 2025.



Feedback from the partners during a planning and brainstorming session for the Youth Symposium.

Action 3.4 Provide Training and Support to activate youth and older adult volunteers

Outcomes

- Youth and older adults develop and build skills through volunteerism.
- Youth and older adults have an increased sense of connectedness to their community

Partners

Pillar Nonprofit Network, Alzheimer's Society Southwest Partners, Investing in Children, Third Age Outreach, The Salvation Army, London Public Library/London Volunteer Administrator Association, South London Neighbourhood Resource Centre, LUSO Community Services, Cross Cultural Learning Centre

Action Description

Volunteerism is a valuable way to build skills and foster social connections. Youth and older adults would benefit from additional support to help them connect with volunteer opportunities.

Age Friendly Volunteer Opportunities

- Partner maintains and update the Age Friendly London Older volunteer opportunities page.
- All the volunteer opportunities listed were identified by their respective organizations as meaningful opportunities for older adult volunteers.
- 22 organizations posted volunteer opportunities throughout the year. The page had over 16,000 visits with its peak being during July 2024.



2024 Accomplishments:

Fanshawe GIP Research Project

- The Age Friendly London Network partnered with Fanshawe students in Gerontology InterProfessional Practice (GIP) to conduct a research project on the perspectives and experiences of immigrant and newcomer older adults related to volunteerism in London.
- Students conducted interviews with immigrant and newcomer older adults.
- Results showed transportation and language as the major barriers reported by interview participants. Additional barriers reported were financial, health concerns, sense of belonging, and health reasons.
- These results will be used to remove barriers and improve accessibility of volunteer opportunities for immigrant and newcomer older adults.

Next Steps: Looking at the Year Ahead

All actions initiated in mid year 2024 will continue through 2025, with completion expected by the end of the year. Additionally, the Governance Table and Working Groups will explore new, innovative ideas for 2025.

The Networks and Working Groups will remain focused on improving outcomes for children, youth, families, older adults, and all Londoners.

The transition to a new, integrated Community Plan and governance structure for both the Child & Youth Network and the

Age Friendly London Network has been a significant change, offering exciting opportunities to enhance the community's impact.

Looking ahead, the City of London will continue collaborating closely with Network partners and residents to build a community where everyone can participate and thrive.

**If you'd like to get involved in
the Networks, please contact us!**



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Thank you!

Thank you to all the Working Group and Governance Table members and to the Londoners who volunteer their time and knowledge to the Networks!



- Grand Ave Children's Centre
- London Health Sciences Centre - Geriatric Mental Health Program
- London Intercommunity Health Centre
- Third Age Outreach St Joseph's Healthcare
- VON Middlesex-Elgin



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